

# ARE YOU WORRIED ABOUT MAKING RENT? BEING EVICTED?

## HELP IS AVAILABLE!

### WHAT DOES IT MEAN TO BE EVICTED?

Eviction (not due to illegal activity) is a multi-step process that starts by a landlord filing a complaint against a tenant in Circuit Court.

1

#### FILING OF COMPLAINT

Landlord files a complaint in the appropriate court. Sheriff serves the summons and complaint to tenant (at least 4 days prior to hearing).

2

#### HEARING/TRIAL

Tenant and landlord appear in front of the judge.

3

#### JUDGMENT

Judge issues a ruling in the case. Tenant has a right to apply for an appeal within 10 days after the judgment if the tenant disagrees with the ruling.

4

#### WRIT OF POSSESSION

If the judge rules in favor of the landlord, a writ of possession is issued. This is the tenant's final notice that they must move out.

5

#### EXECUTION OF THE WRIT

If the tenant does not remove their belongings, the Sheriff will post a Final Eviction Notice. If the tenant does not remove their belongings, the next day, the Sheriff will post a Final Notice to Vacate Immediately (FNTVI). If the tenant does not remove their belongings and relocate after receiving the FNTVI, the tenant may be forcibly removed by law enforcement officials.

**IF YOU NEED RENTAL OR UTILITY ASSISTANCE IN ANY STAGE OF THE PROCESS**, so long as both parties are compliant and the landlord agrees to participate, **DIAL 2-1-1** or **1-800-427-4626** Monday through Friday 8 a.m. to 5 p.m., and share you are being evicted. United Way 2-1-1 will search your eviction case on Case.net then send a referral to an agency.

**TO SEE THE STATUS OF YOUR EVICTION CASE** visit [bit.ly/missouri-casenet](https://bit.ly/missouri-casenet)

#### ARE YOU CURRENTLY FACING EVICTION?

Do you need help knowing the status of your eviction case? Call one of these organizations for legal help:

##### Legal Services of Eastern Missouri

314-534-4200

or visit [lsem.org](https://lsem.org)

##### ArchCity Defenders

314-361-8834

or visit [archcitydefenders.org](https://archcitydefenders.org)

##### Metropolitan St. Louis Equal Housing and Opportunity Council

314-534-5800

or visit [ehocstl.org/evictions](https://ehocstl.org/evictions)

##### St. Francis Community Services

314-256-5980 English and Spanish available

or visit [sfcstl.org](https://sfcstl.org)

#### DID YOUR LANDLORD TRY OR THREATEN TO EVICT YOU

by changing your locks, forcibly removing your belongings or shutting off your utilities? **THAT IS AN ILLEGAL EVICTION!**

Call Rob Swearingen at **Legal Services of Eastern Missouri 314-256-8726**. Note: The only person(s) legally allowed to forcibly remove you and/or your belongings from your residence is a law enforcement official wearing a badge.

**ARE YOU EXPERIENCING FINANCIAL HARDSHIP** and need assistance in talking to your landlord? Call the **Conflict Resolution Center** for free, professional mediation services - **314-255-7449** or visit [stlresolutioncenter.org/intake](https://stlresolutioncenter.org/intake).

## CITY RESOURCES

To get rent, utilities, relocation and/or moving expenses paid, **DIAL 2-1-1 OR CALL 1-800-427-4626** and/or visit [bit.ly/stlouis-rental-assistance](https://bit.ly/stlouis-rental-assistance).

## STATE RESOURCES

Missouri, as of April 2021, has rental and utility assistance available for renters through the State Assistance for Housing Relief Program. Renters can apply for rent assistance if a renter has been impacted by the COVID-19 pandemic. The program covers up to 12 months of past-due rent, back to April 2020 and/or up to 3 months into the future for a total of 12 months of support. Funds are paid directly to the landlord.

To learn more visit [mohousingresources.com/safhr](https://mohousingresources.com/safhr) or **CALL 833-541-1599**.

# ADDITIONAL RESOURCES

\*Please note some of the resources may only be available to COVID-19 impacted individuals and households.

## UNITED WAY 2-1-1

Dial 2-1-1 or call 1-800-427-4626 for all your non-emergency needs, 24 hours a day, 7 days a week. United Way 2-1-1 can provide assistance with **food, housing, employment and finances, rentals and utilities.** [211helps.org](https://211helps.org)



## FOOD ASSISTANCE

### Operation Food Search

Provides free food, nutrition education and programs to reduce food insecurity.

1644 Lotsie Blvd.  
St. Louis, MO 63132  
**314-726-5355**  
[operationfoodsearch.org](https://operationfoodsearch.org)



## COMMUNITY ASSISTANCE

### St. Louis Integrated Health Network's Community Referral Coordinators

Supporting you by connecting with primary care providers, community health centers and health insurance programs.

Joyce V. Driver  
**314-571-0874** | [jdriver@stlouisihn.org](mailto:jdriver@stlouisihn.org)

Brittany Jones  
**314-571-0952** | [bjones@stlouisihn.org](mailto:bjones@stlouisihn.org)



## UTILITY ASSISTANCE

Low Income Housing Energy Assistance Program (LIHEAP) is a federally funded utility assistance program. Apply online and learn more at [mydss.mo.gov/energy-assistance](https://mydss.mo.gov/energy-assistance) or **CALL 855-373-4636**.

LIHEAP Applications from St. Louis City residents can be submitted 4 ways

- 1. IN-PERSON** Monday-Thursday, 9 a.m. to 12 p.m. at the James H. Buford Outreach Center, 935 N. Vandeventer Ave., St. Louis, MO 63108
- 2. BY MAIL** Urban League of Metropolitan St. Louis, Inc. 1408 North Kingshighway Blvd., St. Louis, Missouri 63113
- 3. BY FAX** 314-531-7462
- 4. ONLINE** [mydss.mo.gov/energy-assistance](https://mydss.mo.gov/energy-assistance)

**MORE INFORMATION AT**  
[ulstl.com/liheap--energy-assistance](https://ulstl.com/liheap--energy-assistance)



## MENTAL HEALTH

### Behavioral Health Response

Provides crisis support, telephone counseling, and mental health resources 24 hours a day, 7 days a week.

[bhrstl.org](https://bhrstl.org)  
If you're in crisis, call 1-800-811-4760  
or local **314-469-6644**.

### Provident Behavioral Health

[providentstl.org](https://providentstl.org)

### SSM Behavioral Health Urgent Care

An urgent care/walk-in clinic dedicated to mental health for both adults and children in urgent need of care for mental health crises.  
12355 DePaul Drive, Suite 150  
St. Louis, MO 63044  
**314-344-7200**  
[ssmhealth.com](https://ssmhealth.com)

### UMSL Counseling Services

Counseling and grief services are staffed by qualified and accredited mental health professionals.  
[umsl.edu/hcdas/counseling](https://umsl.edu/hcdas/counseling)  
**314-516-5711**

### Mourner's Bill of Rights

A list to empower you to heal and to decide how others can and cannot help. [bit.ly/mourners-bill-of-rights](https://bit.ly/mourners-bill-of-rights)



## EMPLOYMENT AND FINANCIAL ASSISTANCE

### Employment Connection

[employmentstl.org](https://employmentstl.org)

### Mission: St. Louis

[missionstl.org](https://missionstl.org)

### Prosperity Connection

[prosperityconnection.org](https://prosperityconnection.org)