

# LANDLORDS – NEED HELP NAVIGATING RENTAL ASSISTANCE PROGRAMS? HELP IS AVAILABLE!



## CITY RESOURCES

### DO YOU HAVE A TENANT BEHIND ON RENT? THERE MAY BE RENTAL ASSISTANCE AVAILABLE.

Please encourage your tenant to **DIAL 2-1-1 OR CALL 1-800-427-4626**

to see if they are eligible for assistance.

To stay up to date on rental assistance programs, **DIAL 2-1-1 OR CALL 1-800-427-4626** and/or visit [bit.ly/stlouis-rental-assistance](https://bit.ly/stlouis-rental-assistance).

**IS YOUR TENANT BEHIND ON THEIR RENT** and you need assistance in talking to them about finding a solution? Call the **Conflict Resolution Center** for free, professional mediation services visit [stlresolutioncenter.org/intake](https://stlresolutioncenter.org/intake) or **CALL 314-255-7449**.

## STATE RESOURCES

### MISSOURI, AS OF APRIL 2021, HAS RENTAL AND UTILITY ASSISTANCE AVAILABLE

for renters through a program called State Assistance for Housing Relief Program. Landlords can apply for rent assistance on behalf of their eligible Missouri tenants who have been impacted by the COVID-19 pandemic. The program covers up to 12 months of past-due rent, back to April 2020 and/or up to 3 months into the future for a total of 12 months of support. Funds are paid directly to the landlord. To learn more visit

[mohousingresources.com/landlords](https://mohousingresources.com/landlords) or **CALL 833-541-1599**.

### DOES YOUR TENANT NEED ENERGY ASSISTANCE?

Low Income Housing Energy Assistance Program (LIHEAP) is a federally funded utility assistance program. To learn more visit [mydss.mo.gov/energy-assistance](https://mydss.mo.gov/energy-assistance) or **CALL 855-373-4636**.

### LIHEAP APPLICATIONS FROM ST. LOUIS CITY RESIDENTS CAN BE SUBMITTED 4 WAYS

- 1. IN-PERSON** Monday-Thursday, 9 a.m. to 12 p.m. at the James H. Buford Outreach Center, 935 N. Vandeventer Ave., St. Louis, MO 63108.
- 2. BY MAIL** Urban League of Metropolitan St. Louis, Inc. 1408 North Kingshighway Blvd., St. Louis, Missouri 63113
- 3. BY FAX** 314-531-7462
- 4. ONLINE** [mydss.mo.gov/energy-assistance](https://mydss.mo.gov/energy-assistance)

**MORE INFORMATION AT** [ulstl.com/liheap--energy-assistance](https://ulstl.com/liheap--energy-assistance)

# ADDITIONAL RESOURCES

\*Please note some of the resources may only be available to COVID-19 impacted individuals and households.

## UNITED WAY 2-1-1

Dial 2-1-1 or call 1-800-427-4626 for all your non-emergency needs, 24 hours a day, 7 days a week. United Way 2-1-1 can provide assistance with **food, housing, employment and finances, rentals and utilities**. [211helps.org](https://211helps.org)



### FOOD ASSISTANCE

#### Operation Food Search

Provides free food, nutrition education and programs to reduce food insecurity.

1644 Lotsie Blvd.  
St. Louis, MO 63132  
**314-726-5355**

[operationfoodsearch.org](https://operationfoodsearch.org)



### COMMUNITY ASSISTANCE

#### St. Louis Integrated Health Network's Community Referral Coordinators

Supporting you by connecting with primary care providers, community health centers and health insurance programs.

Joyce V. Driver  
**314-571-0874** | [jdriver@stlouisihn.org](mailto:jdriver@stlouisihn.org)

Brittany Jones  
**314-571-0952** | [bjones@stlouisihn.org](mailto:bjones@stlouisihn.org)



### EMPLOYMENT AND FINANCIAL ASSISTANCE

Employment Connection  
[employmentstl.org](https://employmentstl.org)

Mission: St. Louis  
[missionstl.org](https://missionstl.org)

Prosperity Connection  
[prosperityconnection.org](https://prosperityconnection.org)



### MENTAL HEALTH

#### Behavioral Health Response

Provides crisis support, telephone counseling, and mental health resources 24 hours a day, 7 days a week.

[bhrstl.org](https://bhrstl.org)

If you're in crisis, call **1-800-811-4760**  
or local **314-469-6644**.

Provident Behavioral Health  
[providentstl.org](https://providentstl.org)

#### SSM Behavioral Health Urgent Care

An urgent care/walk-in clinic dedicated to mental health for both adults and children in urgent need of care for mental health crises.

12355 DePaul Drive, Suite 150  
St. Louis, MO 63044  
**314-344-7200**  
[ssmhealth.com](https://ssmhealth.com)

#### UMSL Counseling Services

Counseling and grief services are staffed by qualified and accredited mental health professionals.

[umsl.edu/hcdas/counseling](https://umsl.edu/hcdas/counseling)  
**314-516-5711**

#### Mourner's Bill of Rights

A list to empower you to heal and to decide how others can and cannot help.

[bit.ly/mourners-bill-of-rights](https://bit.ly/mourners-bill-of-rights)